



UMER QAISER

RÉSUMÉ / CV

- **WEBSITE:** www.UmerQaiser.com
- **LINKEDIN:** <https://www.linkedin.com/in/UmerQaiser>
- **PORTFOLIO:** <https://www.upwork.com/freelancers/~010c64df3b363a2b54>
- **EMAIL:** contact@umerqaiser.com | umer.qaiser.92@outlook.com
- **PHONE:** (Please DM on LinkedIn to schedule a call.)
- **LOCATION:** Lahore, Punjab, Pakistan.



MY BACKGROUND & CAREER SUMMARY:

" Think Globally, Act Locally. "

Hello! Let me begin with a **question** – Have you ever felt the need for **an expert who focuses on (deeply) understanding what you need**, rather than bragging about their expertise? – If so, look no further!

Most people (i.e. my colleagues, clients, vendors, friends & family) find me as a **dynamic, articulate & smart-working individual** who's always eager for a win-win collaboration and to take on new & impactful challenges. Being a self-made person, driven by an ever-evolving passion for **Digital Transformation** and beneficial usage of modern as well as vintage technology, I am blessed to have progressed as a **multi-dimensional thinker, worker & learner** across several industries (including **I.T., Software, Automotive & Automation**) with **about 5+ years** of versatile experience that allowed me to foster a **business & digital marketing acumen** and, most significantly, to grow my **inter-personal & communicational** abilities.

□ CORE VALUES WHICH I THRIVE ON:

- **Growth Mindset** (As Opposed to A Fixed Mindset.)
- Empathic and **Learn-It-All Thinking** (As Opposed to Know-It-All Thinking.)
- A **Sense-Of-Purpose** to Be Able to Meet the Un-Met, Un-Articulated Needs of The People.
- **Honesty** and Transparency in Life, At Work and Across A Company's Culture.
- Fostering an Ethos of **Innovation, Diversity** and **Progressive Thinking**.

□ THINGS I LOVE DOING (AND CAN HELP YOU WITH):

- Prototyping, Creating, Enhancing & Managing End-to-End **Software Solutions** That Wow Clients & Consumers!
- **App, Service & New Product Development** across **Web, Desktop, Automation, Integration, A.I. & Data** spaces.
- Descriptive, Diagnostic, Predictive & Prescriptive **Data / Business Analytics** That Drive Efficient Action.
- **Writing** Meaningful & Impactful **Content, Articles, Blog Posts, Marketing Materials** and more.
- Leveraging Technology to help improve **Self-Awareness & Communicational Excellence** across People & Teams.

MY WORK EXPERIENCE & PROFESSIONAL PERFORMANCE:

- **Technical Lead (Automation, Integration, Data Analytics)** Oct 2019 – Jun 2021 (1.8 yr)
Powersoft19 (Nineteen) (Pvt) Ltd. Lahore, Pakistan

Developing, managing and empowering people, teams and companies with the Technologies that really help improve their lives. Making business processes easier, faster and better to achieve more, together!

- **Functional Areas:** Intelligent RPA, Data Analytics, AI, Machine Learning, Windows Apps, API Integration
- **Project Count:** 8 (Scoped, Developed and Managed)
- **Tech Stack:** DotNet, Python, ML.NET, C#, Python, UiPath Community & Enterprise based Bots, Amazon Textract & Amazon Comprehend Medical, AWS, Azure, WPF based App, WCF based Web Service, TCP Server, etc.

- Freelance Technical Writer** Mar 2020 – Aug 2020 (6 mt)
Amazon's Subsidiary - GetDotBot Lahore, Pakistan
 Ideated and written featured articles for **Discover.bot**, a resource website/community by Amazon for the AI developers and professional users alike that covers a wide range of topics related to chatbots & AI. Discover.bot is part of a broader **Amazon** project called **GetDotBot**, which provides tools to develop and publish bots with a ".bot" domain.
- Vice President, Engineering (RPA, AI)** Mar 2019 – Sep 2019 (7 mt)
Kaprix Consulting Lahore, Pakistan
 Digital workforce transformation through **Robotic Process Automation & Artificial Intelligence**. Delivering end-to-end digital enablement for companies and individuals through customer-obsessed innovative thinking.
- Process Automation Lead (RPA, DotNet, Python)** Apr 2017 – Jul 2018 (1.4 yr)
AppsGenii Technologies (Pvt.) Ltd. Lahore, Pakistan
 I was assigned to be working in and around the ecosystem of **Accelirate, Inc.**, formerly known as *AutomateWork*, headquartered in **New Jersey, USA** which is a partner company of **AppsGenii Technologies**.
- Software Developer (C#, ASP.NET)** Oct 2016 – Apr 2017 (7 mt)
FiveRivers Technologies (Pvt.) Ltd. Lahore, Pakistan
 - Developing, designing & implementing scalable .NET-based Apps and Solutions.
 - Writing clean, readable and reusable C# code. Create DB schemas in SQL that represent and support business processes.
 - Web Development using ASP.NET (MVC + WebForms), Web Services, JavaScript, SQL, EF, XML.
- I.T. Coordinator (ERP Development)** Nov 2015 – Apr 2016 (6 mt)
Porsche Pakistan – Performance Automotive Limited Lahore, Pakistan
 - Developed in-house ERP software modules: Interactive Asset Management, Aftersales Management
 - Architecting, Developing, Designing, Debugging, Implementing & Updating the ERP systems
 - Training end-users & assisting other staff to get familiar with existing and new IT solutions
- Award-Winning Freelancer / Independent Contractor** January 2016 – Present (5+ yr)
Upwork Inc. Worldwide
 Worked with clients looking for efficient solutions to their problems and went above-and-beyond their requirements with delightful, effective and empathy-first customer support. **Profile Link:** <https://upwork.com/o/profiles/users/~010c64df3b363a2b54>

MY CERTIFICATIONS & INDEPENDENT COURSE-WORK:

- "Data Science & Machine Learning using Python" **L.U.M.S.**  **LUMS**
- "Jumpstart Microsoft .NET" **Microsoft**  **Microsoft**
- "Automation Developer" **UiPath**  **UiPath™**
- "Inbound Marketing" **HubSpot**  **HubSpot**
- "Getting Started with AWS Machine Learning" **Coursera**  **coursera**
- Multiple Crash Courses from **Pluralsight & LinkedIn Learning:**  **LINKEDIN LEARNING**  **PLURALSIGHT**

1. AI Foundations – Thinking Machines | 2. Building Recommendation Systems with Machine Learning | 3. Integrated Online Marketing | 4. Microsoft Azure for Developers | 5. Azure ML Studio | 6. Design Thinking: Data Intelligence | 7. Everything as a Service (XaaS) – The Future of Business

MY SKILLSET & SPECIALTIES – CREATIVE | MANAGERIAL | TECHNICAL:

- **Collaborative Problem Solving in Multi-National Environments, Digital Strategy & Team Management**
- **RAD (Rapid Application Development)** platforms ranging from **Low-Code & No-Code** to building tailor-made, custom-built, bespoke solutions from scratch.
- **Apps & Services Development within Automation, Integration, Desktop, Web, Cloud, Data & Social spaces** with expertise/experience ranging from **Front-end UI to Backend infrastructure** and implementation methodologies.
- **Data-driven & Machine Learning based Systems** – Descriptive, Diagnostic, Predictive & Prescriptive Analytics.
- **Programming & Scripting Languages:** C#, Python, VB.NET, VB6, SQL, C++, XAML, HTML5, CSS3, JavaScript, XML, JSON, LINQ
- **Data Science & Business Intelligence:** Microsoft Power BI, Excel, Azure ML, Tableau, Google Data Studio, ML.NET, Python Libs
- **Cloud Platforms:** Microsoft Azure, Amazon AWS, GCP
- **Integration & RPA Platforms:** UiPath, Automation Anywhere, Microsoft Power Automate, Zapier, Integromat, IFTTT
- **Development Platforms & Libraries:** .NET Framework + Core, UWP, WinForms, WPF, WF, WCF, EF, ADO.NET, Crystal Reports
- **Web Frameworks & CMS:** ASP.NET MVC, ASP.NET WebForms, Umbraco, WordPress
- **Database Systems:** Microsoft SQL Server, SQLite, MySQL, MongoDB | Dynamo DB, Cosmos DB
- **Toolsets/IDEs:** Visual Studio, VS Code, Eclipse, NetBeans | PyCharm, Google Colab, Jupyter Lab, Spyder
- **Operating Systems:** Windows 3.1 – 11, Linux, Android, DOS
- **Servers:** Windows Server, IIS, Linux-based Server
- **Graphic Design:** Adobe Illustrator, PhotoShop, CorelDraw
- **Productivity:** Office, Word, Excel, PowerPoint, Visio
- **Additional Skills (Beginner to Mid-Level Proficiency):** Selenium, Django Web Framework, Streamlit, Xamarin, Vuforia AR, Blazor, C++, C, WordPress, PHP, Android Studio, Dreamweaver, AfterEffects, VBA, Microsoft Access, Kantu, Autolt, PowerShell.

MY MULTI-LINGUISTIC ABILITIES:

1. **English** **Bilingual/Full Professional Proficiency** **Typing Ability:** Full QWERTY-Keyboard at **85+ WPM (avg)** rate.
2. **Urdu** **Native/Bilingual Proficiency**

MY ACADEMIC EDUCATION

- | | | | |
|--|--------------------------------|-------------------------|-------------|
| • Bachelor's Degree of Computer Science | Virtual University of Pakistan | 3.69 / 4 GPA | 2013 – 2015 |
| • F.Sc. – Pre-Engineering | Shalimar College | 2 nd Div. | 2010 – 2013 |
| • Matriculation – Computer Science | WAPDA School | A+ 82.6% (class topper) | 2009 – 2010 |

MY INTERESTS / EXTRA-CURRICULAR ACTIVITIES:

- Brainstorming on new product ideas. Exploring the cosmos as much as I can. Evolving human communications.
- Keeping Physically Fit 🏃 | Playing Guitar 🎸, Piano 🎹, Badminton 🏸 & Video Games 🎮.
- Learning more on different views in Philosophy, Theoretical Physics, AR, Robotics, Embedded & Quantum Computing.

PERSONAL PARTICULARS:

- | | | |
|--|---------------------------------------|---------------------------------|
| • Date of Birth: July 31 st , 1992 | • Citizenship: Pakistani | • Marital Status: Single |
| • Gender: Male | • CNIC # (PK): 35201-3114617-3 | • Ethnicity: South Asian |

RECOMMENDATIONS | TESTIMONIALS | ENDORSEMENTS:

Please refer to my **LinkedIn profile** at <https://linkedin.com/in/umerqaiser> and/or review my **Website** at <https://umerqaiser.com>. Further references can be furnished upon request.

--- Thank you for your time! ---